



# COMPUTER SETUP FOR ELEARNING

eLearning is formally known as Blackboard Vista 4 Application Pack 2 Service Pack 3. This system, like many technology tools, has certain requirements and preferences regarding your computer settings and capabilities.

Assistance altering these settings on your personal computer can be received from the Help Desk at 348-HELP (4357). Faculty can also contact the Faculty Resource Center at 348-ELEARN (3532) or [elearning@ua.edu](mailto:elearning@ua.edu).

**Note:** If you are using an on-campus computer, you may need to contact the person responsible for administrative control of the computer to have settings changed.

## CHECKING YOUR BROWSER

To determine what browser version you are using:

- Open your browser
- From the browser menu bar, select **Help** in Windows. On a Mac, select your browser menu (e.g. **Safari**).
- Select **About**. If there are several, choose the one about your browser. A screen should appear that shows your browser name and version.

The tables below offer information regarding which browsers are validated and which are not supported by Blackboard.

**Certified** browser versions have been fully tested and supported.

**Compatible** browser versions have had key application areas tested.

**Not tested or not listed** have not been tested and may or may not work with the system.

	Windows 2000	Windows XP	Windows Vista Desktop	Mac OS 10.2	Mac OS 10.3	Mac OS 10.4
<b>Internet Explorer 5.2</b>	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested
<b>Internet Explorer 5.5</b>	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested
<b>Internet Explorer 6</b>	Compatible	Certified	Not Tested	Not Tested	Not Tested	Not Tested
<b>Internet Explorer 7</b>	Not Tested	Certified	Compatible	Not Tested	Not Tested	Not Tested

## Netscape® and Mozilla® Firefox Web Browsers

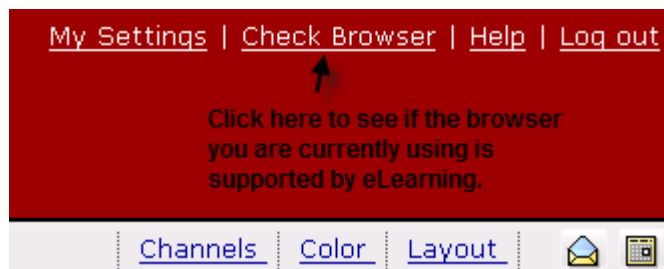
	Windows 2000	Windows XP	Windows Vista Desktop	Mac OS 10.2	Mac OS 10.3	Mac OS 10.4
<b>Netscape 7.1</b>	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested
<b>Netscape 8.0</b>	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested
<b>Firefox 1.0</b>	Not Tested	Not Tested	Not Tested	Certified	Certified	Certified
<b>Firefox 1.5</b>	Compatible	Compatible	Not Tested	Not Tested	Not Tested	Not Tested
<b>Firefox 2.0</b>	Compatible	Certified	Compatible	Not Tested	Not Tested	Not Tested
<b>Firefox 3.0</b>	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested

### Apple® Safari® Web Browsers

**UPDATE** For Vista 4.2/CE 6.2, Service Pack 3, Safari 3.0 is now supported on Mac OS 10.4.

	Windows 2000	Windows XP	Windows Vista Desktop	Mac OS 10.2	Mac OS 10.3	Mac OS 10.4
<b>Safari 1</b>	Not tested	Not Tested	Not Tested	Not Tested	Not tested	Not Tested
<b>Safari 1.1</b>	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested	Not Tested
<b>Safari 1.3</b>	Not Tested	Not Tested	Not Tested	Not Tested	Compatible	Compatible
<b>Safari 2</b>	Not Tested	Not Tested	Not Tested	Not Tested	Certified	Certified

**NOTE:** If you are using a Mac and are experiencing problems viewing your eLearning courses, click the **Check Browser** link in the top right section of the eLearning window that contains your list of eLearning courses.



If you are using a Safari browser and the **Check Browser** link returns an error as depicted in the graphic below, you will need to use a supported version of Firefox as your browser for eLearning.

### Browser Check Results

This browser check will ensure your browser is configured so the complete functionality of this application is available to you. For each area checked, mandatory or recommended changes are indicated.

For more information, see the [Browser Tune-up Page](#).

Errors were detected. Please scroll down to see the errors in your browser configuration.



#### Browser Check

This browser is either **non-validated or unsupported** for use with the Learning System.

It appears that you are using **Safari® Version Unknown** browser.

You can view the full list of [supported browsers](#) at our website.

## CHECKING YOUR POPUP BLOCKER

eLearning sometimes uses small browser windows to convey content. These can be prevented from opening by popup blockers. You should turn off your popup blockers to fully use eLearning. To turn off the popup blocker in Internet Explorer 6, click on **Tools**, locate **Pop-up Blocker**, and choose **Turn off Pop-up Blocker**. You may also choose to add **elearning.ua.edu** to the list of allowed sites in your **Pop-up Blocker Settings**.

## CHECKING YOUR JAVA COMPATIBILITY

In order to use several of eLearning's features, your computer needs to have Java enabled and have a supported version of JAVA Runtime Environment.

The eLearning System automatically checks to determine if Java is enabled in your browser and if your Java Runtime Environment (JRE) version is supported.

Many computers require that you give eLearning permission to run Java by prompting you to accept a Java Security Certificate. When asked, choose **Yes** or **Always** to ensure that eLearning features that use Java will be able to function.

If Java is disabled or if your JRE version is unsupported, a warning message may displayed when you access the eLearning System.

For further opportunities to learn about eLearning, contact the eLearning Team at 348-ELEARN (3532) or [elearning@ua.edu](mailto:elearning@ua.edu) and visit the Faculty Resource Center at <http://frc.ua.edu>.

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