

Clicker FAQ for Students

1. Where can I purchase a TurningPoint clicker for use in the classroom?

Clickers may be purchased from The University of Alabama Supply Store (Supe Store).

2. What type of TurningPoint clicker should I purchase?

ResponseCard NXT

3. Are there any accessories I should purchase with the clicker?

No. The clicker purchased comes complete with batteries preinstalled. If extra batteries are desired, the ResponseCard NXT uses 2 AAA batteries.

4. How do I register my clicker for use in my classes?

You can register a clicker through <https://ualearn.blackboard.com>. You should go to the course that requires clicker usage. In the left hand course menu there should be a link for clicker registration. The name of this link depends on the course instructor. If the clicker is not registered under your name, then the instructor will not know who to give credit for the entered responses.

5. Do I need to register my clicker for multiple classes?

No. Once a clicker is registered under your name, registration is complete.

6. How do I start using my registered clicker in class?

You can start using a registered clicker in class on the first day when the opportunity presents itself. The instructor will inform the class what channel the clicker receiver is on and your clicker must be set to this same channel. When the clicker and receiver are on the same channel you may now answer the questions the instructor presents during lecture. The response will range from a single letter/# choice, multiple letter/# choices, a word, or a string of words depending on the proposed question. When successfully submitting an answer you will observe two successively bigger dots followed by a check mark.

7. How do I change the channel of my clicker?

Click on the channel button located on the clicker. "New Channel?" will be displayed on the screen underneath a box where you can now enter the new channel ##. Press enter or OK to confirm the channel change.

8. What if my answer submission fails?

The clicker may be on the wrong channel or the receiver may be out of range/ not found. To solve this issue change the channel to the appropriate channel or inform your instructor that you experience problems detecting the receiver.

9. My clicker has a blank screen, what did I do?

It is possible that the clicker is out of power. Try replacing the batteries first. If the problem persists contact or visit the Faculty Resource Center (FRC) for help.

10. What is the return policy on clickers?

Contact the Supe Store for instructions and their return policy.

11. Are there any alternatives to clickers?

Yes. Some instructors choose to allow students to use the Turning Mobile app or ResponseWare. The Turning app can be installed on most smartphones and tablets running iOS or Android. ResponseWare may be accessed through a student's Turning account with any internet browser on a computer. Turning Mobile and ResponseWare are free services; however, a Turning clicker license must be purchased in order to use the applications.

NOTE: Some instructors may not allow the use of mobile device and/or computers during lecture. Ensure that the instructor will allow the use of mobile devices and/or computers for use as a clicker alternative.

12. How do I respond using the Turning app on my mobile device?

First, you must log in with your myBama credentials. Then you may join a session by entering the session ID that has been provided by your instructor. Once the session is joined, you will need to wait until the professor opens polling. When polling opens, the question and answer choices are displayed on your screen. You may choose or change an answer only while the polling is open.

13. How do I respond through ResponseWare accessed on a desktop browser?

Open browser and proceed to responseware.turningtechnologies.com, then log in using your Crimson Mail email address and password. Enter the session ID provided by the instructor. Once the session is joined, you will need to wait until the professor opens polling. When polling opens, the question and answer choices are displayed. You may choose or change an answer only while the polling is open.

For further opportunities to learn about TurningTechnologies Clickers, contact the Faculty Resource Center at 205.348.3532 or frc@ua.edu and visit the Faculty Resource Center at <http://frc.ua.edu>.

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